

TINA SLAUGHTER

CAREER OBJECTIVE

I am a passionate IT leader with over 20 years of experience successfully leading the implementation of complex value-added technology solutions that increase efficiency, create business growth and cultivate mutually beneficial partnerships between the business, IT and vendors. I am currently looking for career opportunities that leverage my background and expertise as well as provide opportunities for further development.

SKILLS

Business Continuity Management • Business Intelligence • Business Process Design • Business Strategy • Budgeting • Contract Management • Cross-functional Team Leadership • CRM • Diversity & Inclusion Leadership • ERP • Forecasting • Project Management • Vendor Management • Avalara • Constant Contact • CSS • Documentum • Dreamweaver • Facebook • Google Analytics • Google Docs • HTML • Java Script • MS Office • MS Project • Microsoft Dynamics • NetSuite • SharePoint • SQL Server • Transact SQL • Visio

PROFESSIONAL EXPERIENCE

WELLS FARGO, Richmond, Virginia

Mar 2017- Mar 2019

Senior Business Analyst (Contractor)

- Performed as subject matter expert for the decommissioning of the remaining applications on the intranet platform that I managed and administered under Wachovia.
- Interacted with internal customers to understand business needs and determine the appropriate course of action for all remaining applications in order to devise a decommission plan and accurately ascertain scope.
- Interfaced with a cross-functional team of business analysts, developers and technical support professionals to determine a comprehensive list of requirement specifications for each new application.
- Collaborated with the testing team and internal customers on the creation of IT test plans and user acceptance testing plans with focus on documenting defects, identifying bottlenecks and executing test cases.
- Implemented business and technical client training on new systems.

LUCK STONE, Richmond, Virginia

Jun 2008 - Jun 2016

Senior IT Generalist / Business Integration Manager/ Business Integration Director, 2008 – 2016

- Spearheaded complex enterprise application development and integration initiatives; directed diverse business solution implementation and process transformation efforts; liaised across diverse IT teams and business units to facilitate change, implementation and integration; facilitated strategic partnerships with business units and the CIO, resulting in a more unified corporate vision for the organization's information technology functions and services.
- Planned and managed multiple IT application projects.
- Defined functional requirements, collected and evaluated responses to requests for information and proposal (RFI/RFP) from a diverse set of vendors for various projects.
- Collaborated with sponsors, stakeholders, vendors and project team to understand scope, desired outcomes, preliminary timelines and resources for projects.
- Planned and managed end-to-end project efforts, leading all aspects of project scope, schedule, vendor selection and management, budget, communication, resource management, milestone and deliverable

control; applied best practices in change, issue, and risk management.

- Collaborated with IT and internal customers on the creation of IT test plans and user acceptance testing plans with focus on documenting defects, identifying bottlenecks and executing test cases.
- Implemented training on new systems.
- Participated regularly as a member of the leadership teams of Luck Stone Center and Har-Tru in order to gain better insight into the strategic direction of those businesses.
- Provided growth leadership to others through feedback, guidance and challenging opportunities.
- Championed awareness and better understanding of Diversity and Inclusion and its importance as it pertained to Luck Stone's mission.

Major Project Highlights

Luck Stone Center and Har-Tru Divestures

- Provided weekly updates to management and IT on the status of IT related items.
- Worked with team members and the IT teams of the purchasers to create and implement an IT divesture strategy.
- Mitigated all challenges and rendered solutions to ensure project momentum was constantly maintained.

OTIS (Luck Stone's order management / POS system)

- Successful implementation resulted in the capability to successfully process record level business volume (51 million dollar days) – an unprecedented accomplishment.
- Enabled better access to pricing and sales information to assist management in making more effective strategic decisions.
- Logistical efficiency was significantly enhanced due to easier access to order information across locations, greater ease of truck management and more tightly integrated automation.

NetSuite (Luck Stone Center SAS ERP/CRM system)

- The successful implementation of NetSuite resulted in a 50% reduction in delinquent accounts, a significant reduction in inventory costs because of better order management and greater visibility of inventory across all locations, access to real time data via standard and custom reports which greatly enhanced the capability of the business to quickly respond to changing scenarios and make key resource decisions with confidence.
- Responsible for managing and monitoring all operational aspects of NetSuite for 100+ users including managing users, roles, and access; designing and implementing searches, reports, and process monitoring; publishing dashboards for groups of users; testing, troubleshooting, and managing configuration changes; ensuring testing prior to new releases was completed.
- Analyzed complex business problems and procedures to recommend and implement out of the box configuration solutions or bolt in partner solutions.
- Responsible for managing the ongoing relationship of the business unit with NetSuite and its partners.

Diversity and Inclusion

- Assembled a diverse group of individuals focused on the concepts of diversity and inclusion – the first such group at Luck Stone.

- Collaborated with a co-worker to create and have ratified D & I related values and behaviors that were added to the leadership model at Luck Stone.
- Led multiple conversations and training sessions with the team and several members of senior leadership to raise awareness and better understanding of D & I especially as it pertained to Luck Stone's mission.

WACHOVIA SECURITIES, Richmond, Virginia
(from Wheat First Butcher Singer to Wachovia Securities)

Jan 1997-Jun 2008

System Manager & Project Manager, 2001 - 2008

- Managed diverse information system development, enhancement, implementation, and support efforts for a wide range of applications; administered intranet platform containing over 100K documents and 25 applications, and receiving 100M+ visits per month; evaluated project scope, developed work plans, developed and implemented the platform's business continuity plan, and managed resource allocation.
- Led a multi-million dollar, multi-phased implementation of Documentum, an enterprise CMS; managed and executed projects, including budgeting, forecasting, and scheduling; developed business continuity of operations plans and contingency plans in the event of service disruptions or denial of service.
- Managed transition of web development framework from FrontPage to Dreamweaver; orchestrated training vendor selection, training program/content development, and training delivery for over 80 Web Coordinators.
- Planned and led integration of Prudential Securities intranet into InfoMAX platform; coordinated selection of all content and applications for migration, planned integration schedule, scoped project and defined resource requirements, ensured all project milestones were met, and managed project deliverables.
- Assumed key technical and leadership roles in a corporate divestiture, resulting in seamless transitions while maintaining operational readiness and the highest levels of customer satisfaction and loyalty.

Web Developer and Technical Analyst, 1997 - 2000

- Designed, developed, and implemented web-based, broker-facing business applications to allow automated additions of news headlines, tax information, and information supporting product sales.
- Maintained corporate intranet site and content in collaboration with Web Coordinators; created and implemented training program to onboard new Web Coordinators and maintain their technical expertise and credentials.

Education

Master of Business Administration (MBA), Virginia Commonwealth University, Richmond, Virginia

Bachelor of Science, General Science, The Pennsylvania State University, University Park, Pennsylvania

Professional Development: Successful completion of the Luck Values Leadership program; Member of Luck Companies High Potential Program; Member of Luck Stone Key Influencer Group; Situational Leadership II (SLII) Basic & Advanced Practitioner; Key Influencer Development;

HONORS

Nominee for the Luck Stone Igniting Human Potential Award, Team finalist for the RichTech Technology Innovation Award, Wachovia Excellence First recipient